

# **Saffire Grill**

## **LIMITED LIFETIME WARRANTY**

The parts listed below are warranted as follows, for the period of time specified\*; Original owner is entitled to free replacement of any part listed below that fails to operate properly under normal usage or due to manufacturing defects. This does not cover damage due to forces of nature, natural disasters, theft, operator error, abusive over-firing or accidental damage. The reimbursement procedure, listed below, must be followed.

**EXCEPTIONS: 1. The use of lighter fluid inside the Saffire Grill is detrimental to the ceramics and if used will void the warranty.**  
**2. When the Saffire is used for commercial purposes, only the “Half-Price Warranty” applies.**

### **10 Years\***

Ceramics: ceramic bottom, ceramic top dome, ceramic fire ring, ceramic fire box  
Stainless Steel Parts(SS): cooking grid, hinge, bands, cart (excluding casters) and ash door

### **5 Years\***

SS Chimney Control  
SS Hinge Springs  
Caster Wheels for Cart

### **3 years\***

Metal Fire Grate  
Bamboo Side Shelves

### **3 months\***

SS Thermometer  
Gasket

### **Lifetime Half-Price Replacement Warranty**

Original owner is entitled to any replacement part at one half (50% off ) of the current Suggested Retail Price, for any part that fails to operate properly. This includes parts damaged by operator error, accidental damage, forces of nature and natural disasters. Original owner must still be in possession of the grill and follow the reimbursement procedure listed below to receive the benefits of this warranty.

### **Reimbursement Procedure**

To receive reimbursement of warranty parts the following steps must be taken: Contact the dealer that the Saffire Grill was purchased from and furnish;

- A. Serial number (located on back of hinge)
- B. Sales receipt (if warranty registration was not filed)
- C. Photos with explicit detail of the grill and failed part are acceptable if approved by the dealer and Saffire Grill Company.
- D. In lieu of photos, the actual grill or failed part must be presented.  
(Transportation to or from the dealer may be the customer's responsibility as determined by the dealer.)

This warranty does not cover shipping, labor or installation charges for the grill or parts.

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